Troubleshooting

Helpful Links:

MANUS Knowledge Center: https://www.manus-meta.com/resources/knowledge-center-quantum-metagloves

How to pair/troubleshoot VIVE trackers: https://www.vive.com/us/support/tracker3/category_howto/pairing-vive-tracker.html

Troubleshooting MANUS Gloves Pairing Issues:

Should you encounter difficulties with the pairing of the MANUS Quantum Metagloves, please follow the steps outlined below:

- Locate the MANUS glove Bluetooth emitter plugged into the computer's back.
- Detach the USB device, wait for a duration of five seconds, and then reinsert it into the computer.
- Reactivate the gloves by moving the on/off switch completely to the right, past the 'On' indication, to the Wi-Fi symbol. This action will prompt the gloves to reenter the pairing mode

This should ideally resolve the issue and allow for the successful connection of the gloves with the software.

Body Tracker Calibration issues:

If you are encountering calibration issues, particularly concerning the shoulders or arms, it is recommended to attempt the following troubleshooting steps:

- Recalibration: Start with recalibrating the system once again.
- Software Restart: If the issues persist, restarting the MANUS Core software can often resolve them. To do this, navigate to the bottom right of the Windows taskbar and click on 'Show Hidden Icons' (represented by an upward-pointing caret '^' next to the Wi-Fi/internet icon). From there, find the MANUS Core application and click 'Restart'. This action will completely reboot the software.

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